



# J12 Transition News

August 2008



*The transition from Title XVIII contractor to J12 MAC contractor for our Pennsylvania, Maryland, and District of Columbia Part A operations was successfully completed on August 1, 2008. Thank you for your responsiveness, which helped to make the transition a success.*

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## Elimination of Accept/Return-to-Provider (RTP) Report for PA Providers Postponed

Highmark Medicare Services was to eliminate the Accept/Return-to-Provider (RTP) Report (electronic and hardcopy versions) effective August 2, 2008. The elimination of the Accept/RTP Report has been postponed. Therefore, you will continue to receive this report until another date for the elimination of the Accept/RTP Report is determined.

Access to the 050 On-line Return-to-Provider (RTP) Report is **not** available at this time; however, we will advise you when this access is made available.

## Daily ERA Files: Important Change for Maryland/DC Customers

**As of August 1, 2008, the ANSI ASC X12N 835 Electronic Remittance Advice (ERA) for Maryland and DC Part A customers is generated on a daily basis.** This means that you must develop a daily routine for retrieving all ERA files in a timely manner to ensure you retrieve them before they are no longer available.

**The ERA will continue to remain available for five business days** and can be reset for you as many times as needed during those five days. However, once the five days expire, the ERA is no longer available and cannot be reset or recreated.

## EDI Helpdesk Support

A dedicated toll-free telephone number is available for Highmark Medicare Services' EDI Helpdesk. **As of August 1, 2008, you should call Highmark Medicare Services at 1-866-488-0546, option 2, for all Part A EDI assistance and support.**

The EDI transition line at 1-866-488-0546, option 3, should no longer be utilized by our Part A PA/MD/DC customers. The transition line was available to provide assistance with J12 EDI-related transition questions prior to the August 1 cutover. If you call the EDI transition line, you will be instructed to hang-up and call 1-866-488-0546, option 2. Please update your telephone book accordingly.

This is published by Medicare EDI Services for Medicare providers, EDI submitters, vendors, billing services and clearinghouses. This bulletin should be shared with all health care practitioners and managerial members of the provider/supplier staff.

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# EDI Transition Checklist

This checklist provides important information on changes that require action to be taken. Please read carefully and take any necessary steps required.

Action	✓	Date	Required Steps
<b>Upgrade to PC-ACE Pro32 Version 1.94.</b>		Immediately	Refer to page 3 for information on the new PC-ACE Pro32 Version 1.94 now available via Internet download.
<b>Maryland/DC Customers Only-Roll-Up Contractor ID Returned in 835 ERA File.</b>		Effective as of August 1, 2008	Refer to article on page 3 for details about the the Roll-Up Contractor ID that is returned in your 835 ERA File.
<b>Maryland/DC Change Only - Retrieve ERA files daily (rather than weekly).</b>		Effective as of August 1, 2008	Refer to the article on the front page for details.

## EDI-Related Enrollment Forms Have Been Updated: Are You Using The Most Current Forms?



EDI-related Enrollment Forms are often updated to ensure the most recent data is collected and to make the enrollment process more efficient. It is important that you use the most recent version of any EDI-related Enrollment Form when enrolling for EDI, EDI products, or updating your existing EDI status.

**Effective October 1, 2008, Medicare EDI Services will return all EDI-related Enrollment Forms received that contain a form revision date older than May 2008.** The form revision date is located in the lower left-hand corner of all EDI-related Enrollment Forms. The following chart shows all EDI-related Enrollment Forms.

Form Name	Form Number and Revision Date
EDI Enrollment Instructions	10202 05/08
EDI Agreement Form	8275 05/08
EDI Setup Requirements	8276 05/08
PC-ACE Pro32 Agreement Form	8287 05/08
Electronic Remittance Advice (ERA) Enrollment Form	8262 05/08
Beneficiary Eligibility (270/271) Enrollment Form	8263 05/08

Before completing and submitting an EDI-related Enrollment Form, please visit [www.highmarkmedicareservices.com](http://www.highmarkmedicareservices.com) and download the most recent version of all EDI Enrollment Forms. This will ensure you are completing and submitting the most recent version of the EDI Enrollment Forms.

## New! PC-ACE Pro32 Combined Institutional and Professional Version 1.94 Upgrade Available via Internet Download

A new PC-ACE Pro32 product is now available for Institutional and Professional claims, to support our new J12 Part B customers in Maryland, the District of Columbia Metro Area, and Delaware who use PC-ACE Pro32; in addition to our Part A customers in Pennsylvania, Maryland, and the District of Columbia.

The new PC-ACE Pro32 is a Medicare software product that offers the ability to prepare Medicare Part A and Part B HIPAA compliant electronic claim files. To provide the most up-to-date information within PC-ACE Pro32, the product is updated quarterly. **The most recent upgrade was released on July 31, 2008.** This upgrade includes the PC-ACE Pro 32 Version 1.94 Download. To streamline the distribution process, the PC-ACE Pro32 software program is available via an internet download. This internet download is available free of charge for all new and existing PC-ACE Pro32 customers. Download instructions were mailed to existing PC-ACE Pro32 customers on the release date.

There is a quarterly \$25 shipping and handling fee for all PC-ACE Pro32 requests via CD-ROM. This fee will be billed at \$100 annually, covering the initial shipping and handling of the CD-ROM and the shipping and handling for any additional upgrades issued within the next year. To save time and money for you and the Medicare program, we strongly encourage you to download this program via the Internet when enrolling or upgrading.

If you are interested in more information about PC-ACE Pro32 please visit our website at:

<http://www.highmarkmedicareservices.com/parta/edi/products.html>. If you would like to enroll to begin using this product, please visit our website at: <http://www.highmarkmedicareservices.com/parta/edi/pace32.html>.

The PC-ACE Pro32 Release Newsletter can be viewed on our website at:

<http://www.highmarkmedicareservices.com/parta/edi/qtrly-pace-newsletters.html>

If you have questions or require additional assistance, please contact an EDI Analyst at 1-866-488-0546, option 2.

## NEW! Attention Maryland/DC ERA Customers: Roll-Up Contractor ID Number Returned in 835 ERA File

**As of August 1, 2008, only the new J12 Contractor ID number should be reported in all EDI transactions.**

The new J12 Contractor ID number must be reported in the ISA08, GS03 and the 1000B NM109 of the ANSI ASC X12N 837 and 276 EDI transactions. The new J12 Contractor ID number will be returned in the ANSI ASC X12N 997 and 277 EDI transactions as well as the Implementation Guide (IG) Edit Report. It will also be returned in the ANSI ASC X12N 835 Electronic Remittance Advise (ERA) for PA Part A customers only.

**However, for MD and DC Part A customers who are enrolled for ERA, a Roll-Up Contractor ID number is returned in the ANSI ASC X12N 835 ERA file. The new J12 Contractor ID number is not returned in the ERA file.**

Part A Locale	Previous Contractor ID	J12 Contractor ID	Roll-Up Contractor ID
DC	00366	12201	12001
Maryland	00366	12301	12001
Pennsylvania	00363	12501	N/A

## EDI Resources Available

Please utilize the Highmark Medicare Services Part A website for valuable EDI information and resources.  
<http://www.highmarkmedicareservices.com/parta/index.html>

Within the Part A EDI sections of the Highmark Medicare Services website, you will find the following:

**Part A EDI Index Page** - <http://www.highmarkmedicareservices.com/parta/edi/index-edi.html>

**EDI Enrollment and Information** - <http://www.highmarkmedicareservices.com/parta/edi/index-enrollment.html>  
EDI Enrollment Forms and EDI Product information.

**Technical Support Page** - <http://www.highmarkmedicareservices.com/parta/edi/techsup.html>  
EDI technical documentation, User Guides, and PC-Print information

**X12N Transaction User Guide** - <http://www.highmarkmedicareservices.com/edi/pdf/x12ntransactionuserguide.pdf>  
The X12N Transaction User Guide provides you with information regarding the following HIPAA standard electronic transactions in the American National Standards Institute (ANSI) Accredited Standards Committee (ASC) X12N:

- Health Care Claim Institutional: ANSI ASC X12N 837 Institutional Healthcare Claim Version 004010.A1
- Health Care Functional Acknowledgement: ANSI ASC X12N 997 004010.A1
- Health Care Claim Payment Advice: ANSI ASC X12N 835 Version 004010.A1
- Health Care Claim Status Request and Response: ANSI ASC X12N 276 (Request) and 277 (Response) Version 004010.A1
- Part A Testing Process and Requirements can be found on page 11
- EDI Reports can be found on page 14
- IG Edit Report Roadmap and information can be found starting on page 21
- IG Edit Report Errors can be found starting on page 61

**EDI Part A Training Modules** - <http://www.highmarkmedicareservices.com/parta/edi/editraining.html>  
The following EDI Part A Training Modules are available to learn and understand these Part A EDI Reports:

### **Understanding the TA1 Interchange Acknowledgement**

This training module will help you learn how to read the TA1 Interchange Acknowledgement and interpret any errors encountered on this report so you can correct and resubmit your electronic claim files quickly.

### **Understanding the 997 Functional Acknowledgement**

This training module will help you learn how to read the 997 Functional Acknowledgement and interpret any errors encountered on this report so you can correct and resubmit your electronic claims quickly.

### **Understanding the IG Edit Report**

This training module will help you learn how to read the IG Edit Report and interpret any errors encountered on this report so you can correct and resubmit your electronic claims quickly. NOTE: This report is for electronic claims submitted using X12N 837I 4010.A1 only.

### **EDI Part A Xchange**

<http://www.highmarkmedicareservices.com/parta/edi/exchange-newsletters.html>

Highmark Medicare Services publishes a quarterly Part A newsletter; the *Part A EDI Xchange*. This publication provides timely information and updates related to EDI.