



Highmark Medicare Services

A/B MAC J12 Update
Transition Consulting Team
May 13-14, 2008

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J12 Project Manager



J-12 Factoids

- **Contract Restart Date – March 5, 2008**
- **5 Year Contract**
- **Largest A/B MAC**
 - **131 Million Claims Annually**
 - **11% of national workload**
- **States – PA, MD, DE, NJ plus the District of Columbia**
- **Outgoing Contractors**
 - **Riverbend - NJ FI**
 - **NGS – NJ Carrier; DE FI**
 - **TrailBlazer – MD/DC/DE Carrier**
- **4,269,000 Beneficiaries**
- **433 Hospitals**
- **137,350 Physicians & Practitioners**



J-12 Implementation Schedule

	<u>Cutover</u>
■ Segment I <ul style="list-style-type: none">■ MD/DE/DC Part B- TrailBlazer	7/11/2008
■ Segment II <ul style="list-style-type: none">■ PA/MD/DC Part A HMS	8/1/2008
■ Segment III <ul style="list-style-type: none">■ NJ Part A – Riverbend	9/1/2008
■ Segment IV <ul style="list-style-type: none">■ NJ Part B and DE Part A – NGS	11/14/2008
■ Segment V <ul style="list-style-type: none">■ PA Part B - HMS	12/12/2008



J-12 Processing Sites

Location

- Camp Hill
- Williamsport
- Pittsburgh
- Hunt Valley, MD
- Fort Washington



Key Milestones/Events

- **Contract Restart Notice March 5th**
- **Jurisdiction Kick-off Meeting – March 18**
- **Local Coverage Determinations (LCDs) Released for Comment – April 1st**
- **Segment I Kick-Off Meeting – March 31**
- **EFT Enrollment Solicitation – April 17**
- **EDI Transition Newsletter – April 28**
- **Initial TCT Meeting – May 13 & 14**
- **Submitter and Logon ID Letter -May 15**
- **Initiation of EDI Testing – May 19**
- **TCT Meeting in Hunt Valley office – June 13**
- **Last TrailBlazer Production Cycle – July 10**
- **System Dark Day – July 11**
- **First Highmark Medicare Services Production Cycle – July 14th**



Provider Impact Summary

- **Mail**
 - **New Post Office Boxes**

- **Claims**
 - **Medical Records are not accepted via Fax**

- **Customer Service**
 - **Fax Back Capability**
 - **Toll free Telephone Re-opening Line**
 - **New Toll Free General Inquiry Number**
 - **No replacement voucher via the IVR**

- **Provider Enrollment**
 - **Inventory Reduction Plan**
 - **Toll-Free Telephone Line for status and info**



Provider Impact Summary

- **EDI**

- **New Contractor or Business Segment Identifiers**
- **New Submitter ID and Logon ID**
- **New EDI Platform (aka Stratus or Bulletin Board)**
- **EFT Forms (CMS -588) Required**
- **Toll Free Telephone Line**
- **No PPTN Capability**

Local Coverage Determinations (Medical Policies)

- **57 Policies – Date of Service Sensitive**

- **Cutover-Related**

- **Payment Floor Sweeps**
- **System Availability**